



Realize your vision as

Application Support Employee (m/f) in healthcare

vision4health is one of the European market leaders for clinical and diagnostic lab oriented solutions. For our Belgian offices in Barchon (situated near Liège) we are looking for an Application Support Employee to reinforce our customer oriented development team.

Your role:

As an Application Support Employee you document and analyze all incoming customer requests. You are responsible for the whole life cycle of a request from its start till the very end. Therefore the necessary steps are:

- Take incoming calls
- Register requests in the helpdesk system
- Follow-up requests until resolution
- Resolve requests linked to the supported applications
- Transfer product defects to the development team
- Implement legal updates in customer environments and small software updates
- Participate in implementation projects
- Benefit from direct contact with clients in field work

Your profile:

- A bachelor or master degree (or equivalent) in the medical area or in IT science
- Experience in a medical laboratory environment is a strong advantage
- A team player, customer orientated and with good communication skills
- Able to handle standard software tools (MS Office)
- Fluent in German and French (mandatory)
- Dutch and English knowledge would be a plus



We offer:

If you are interested we are offering a friendly and lively working environment. Moreover you get the opportunity to play a role in prosperous, innovative and international organization.

Have we aroused your interest? If so, we look forward to receiving your application. Send it to Eric Vaessen at eric.vaessen@vision4health.be, who is also at your disposal for any question you may have.